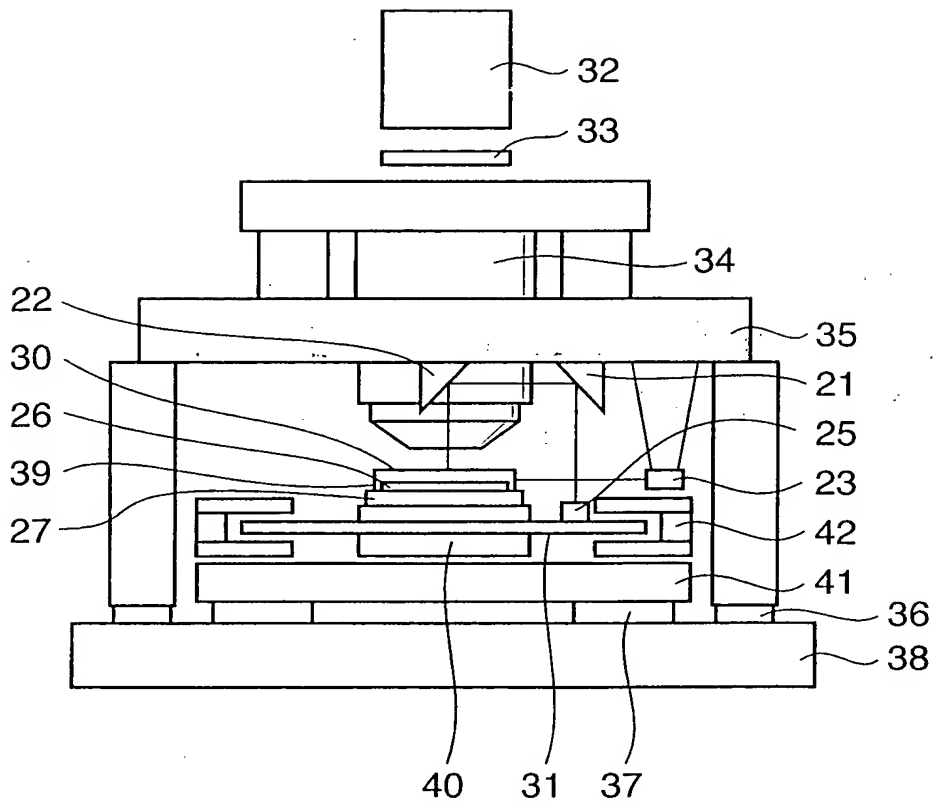


FIG. 2



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FIG. 3

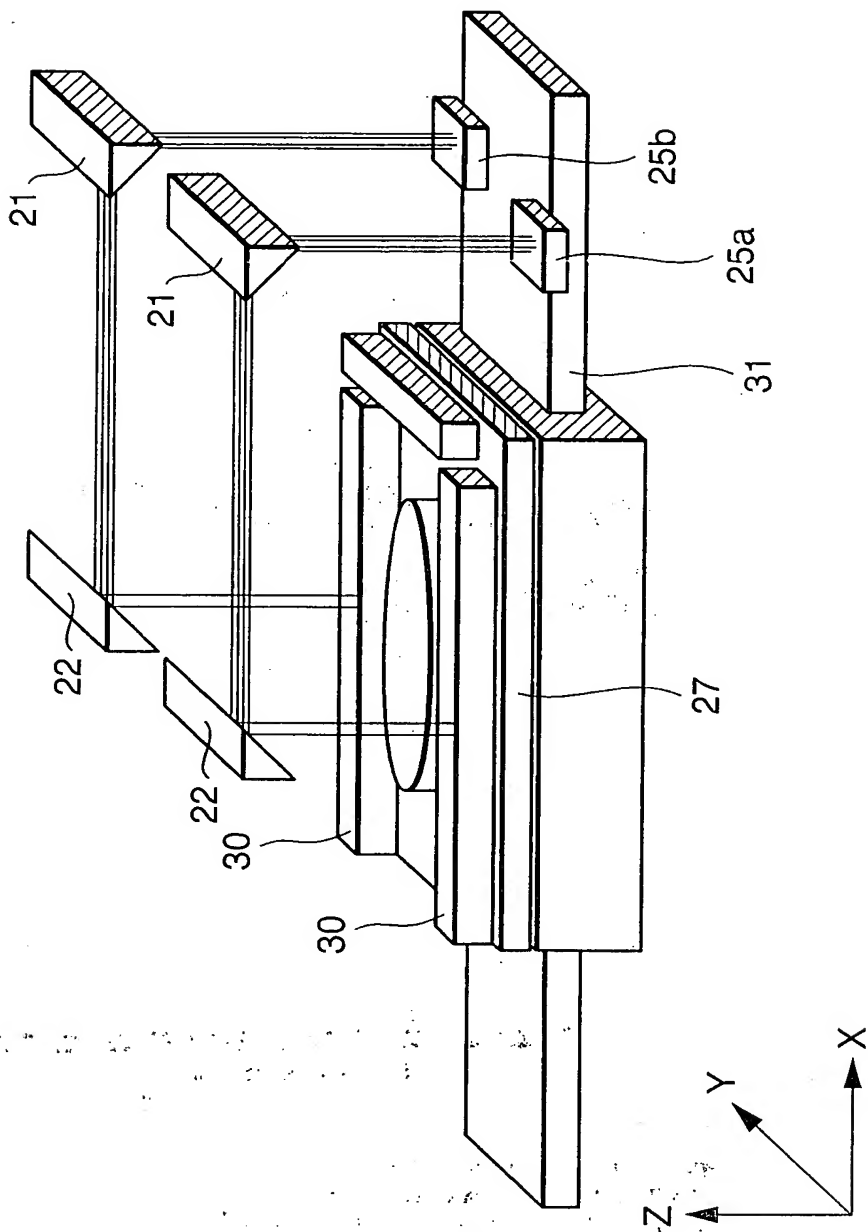


FIG. 4

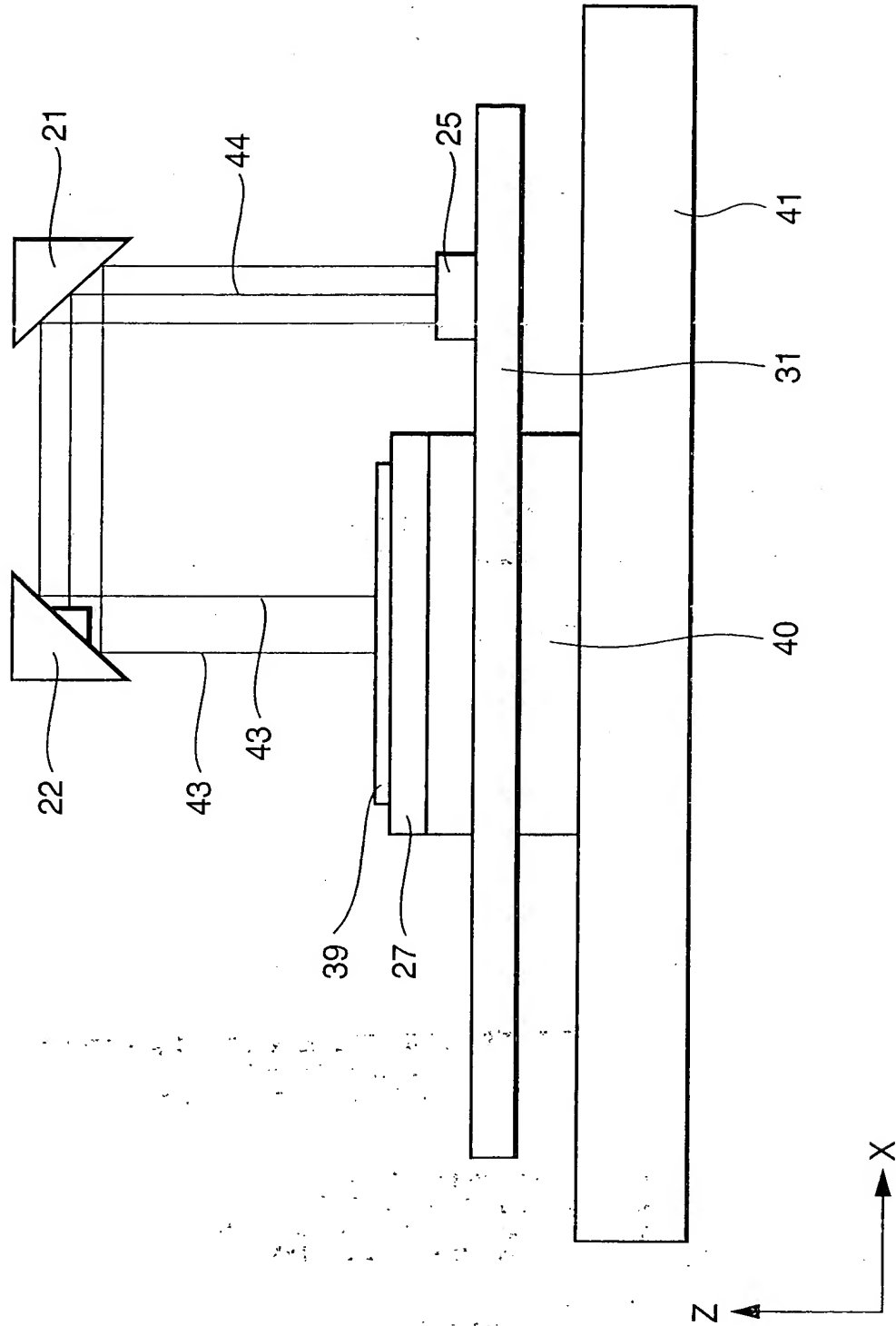


FIG. 5

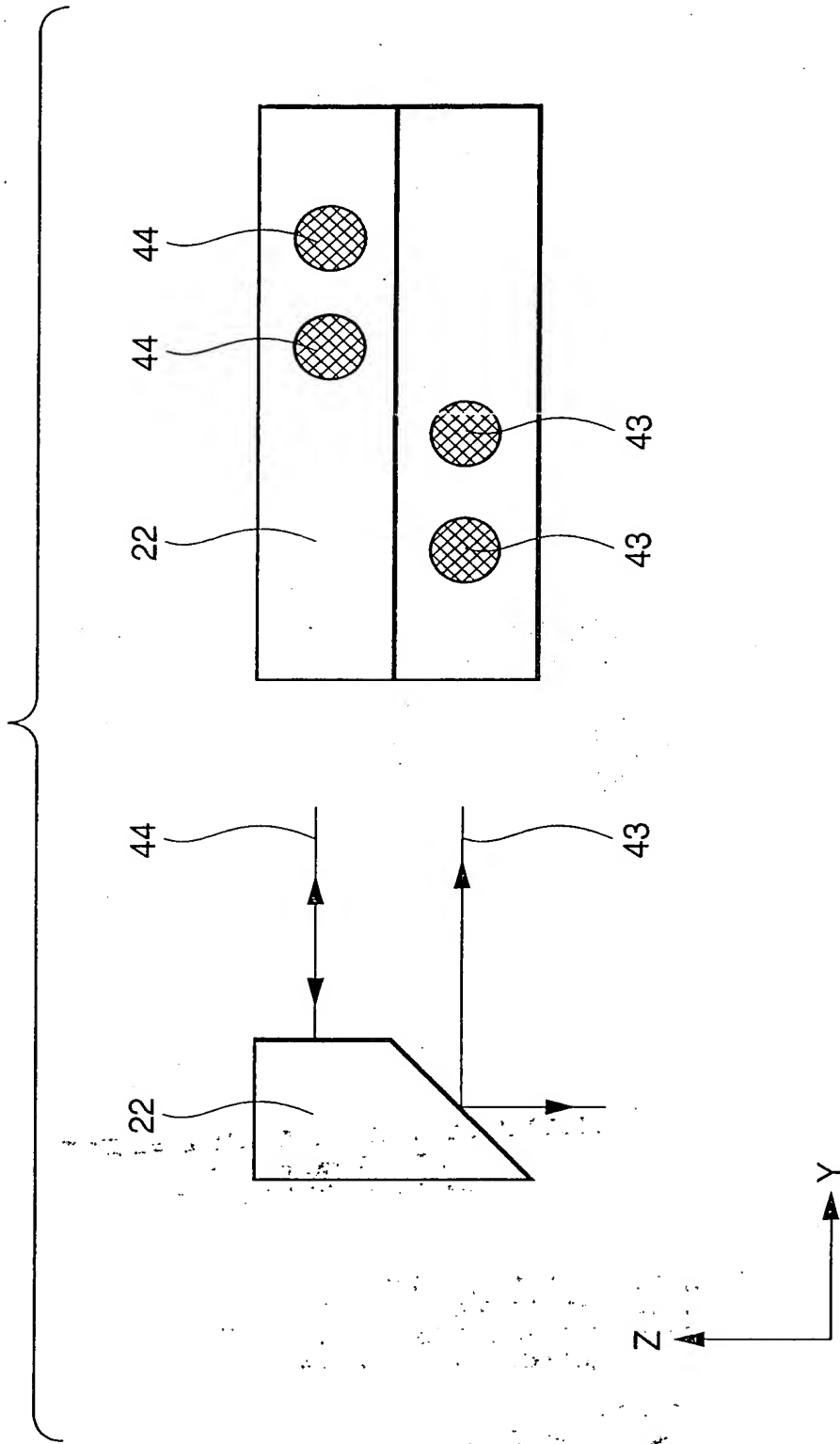


FIG. 6

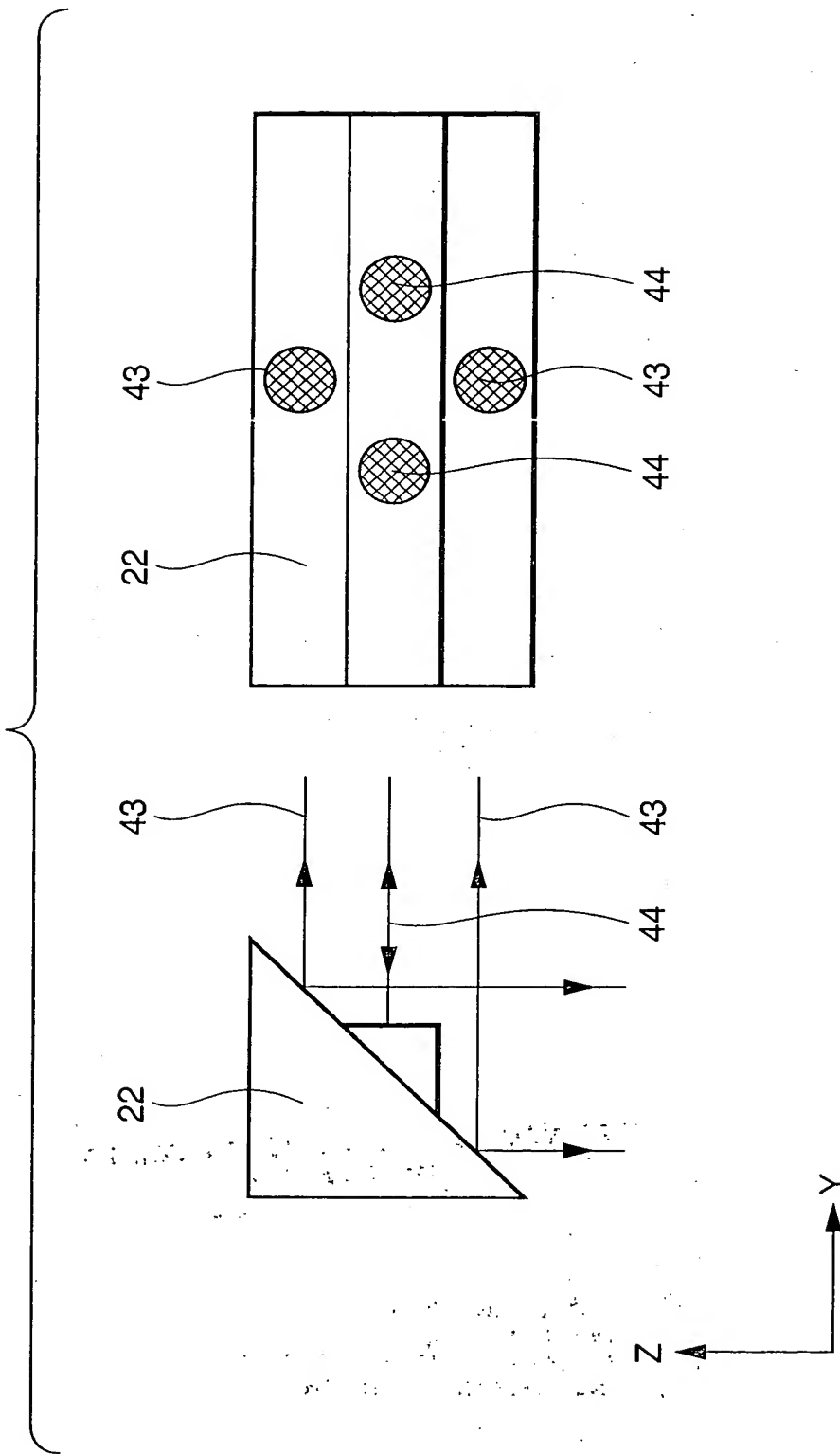


FIG. 7

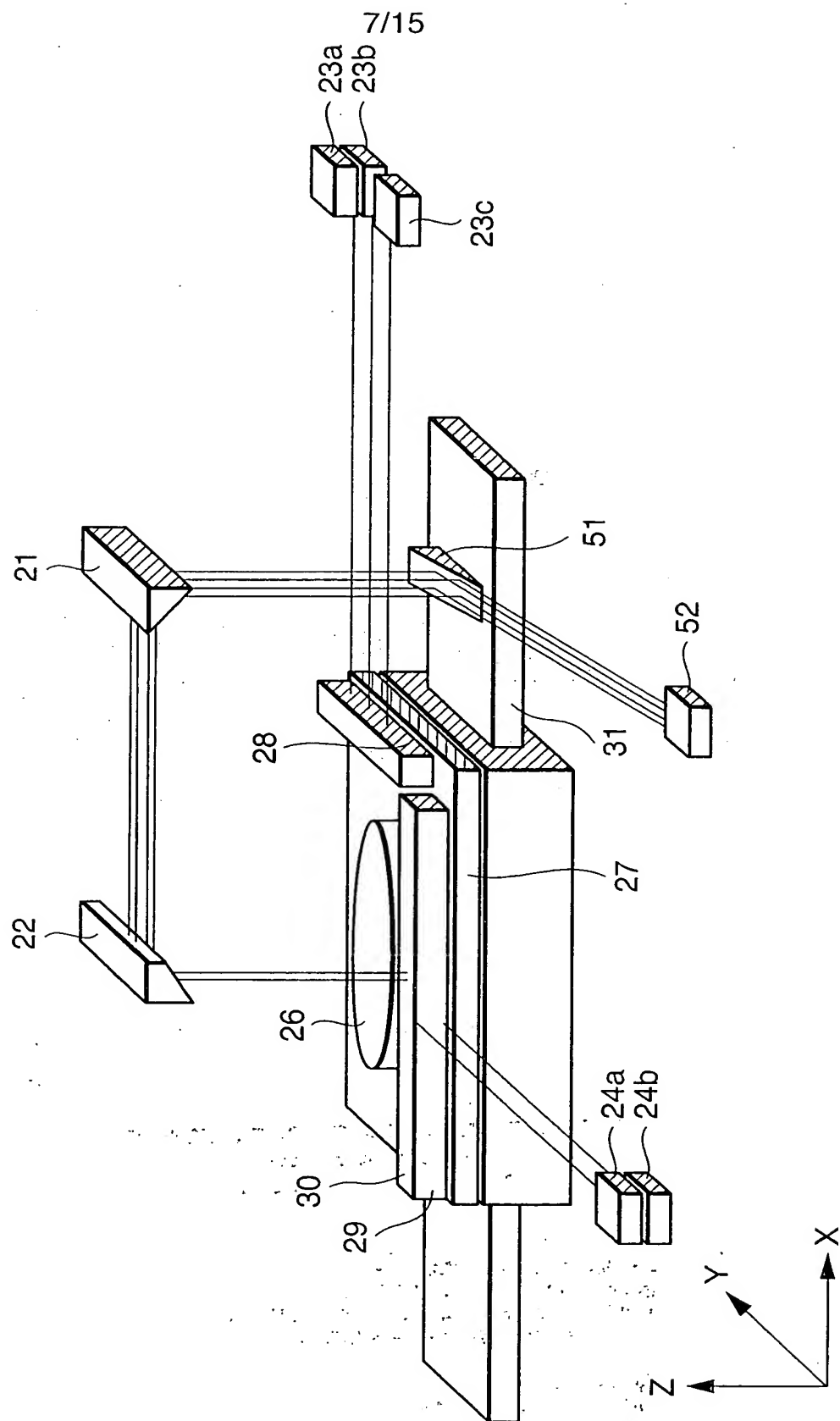
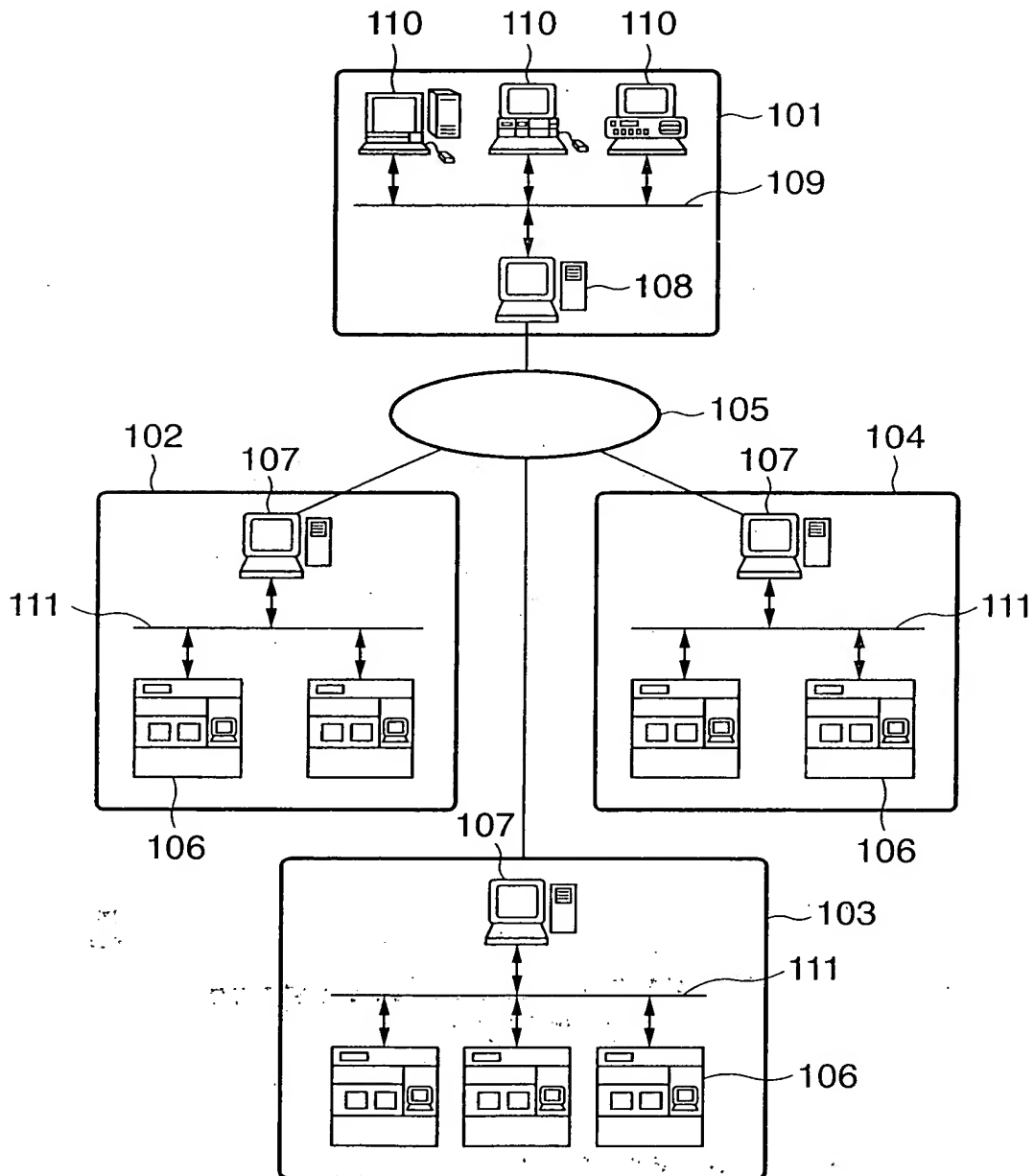
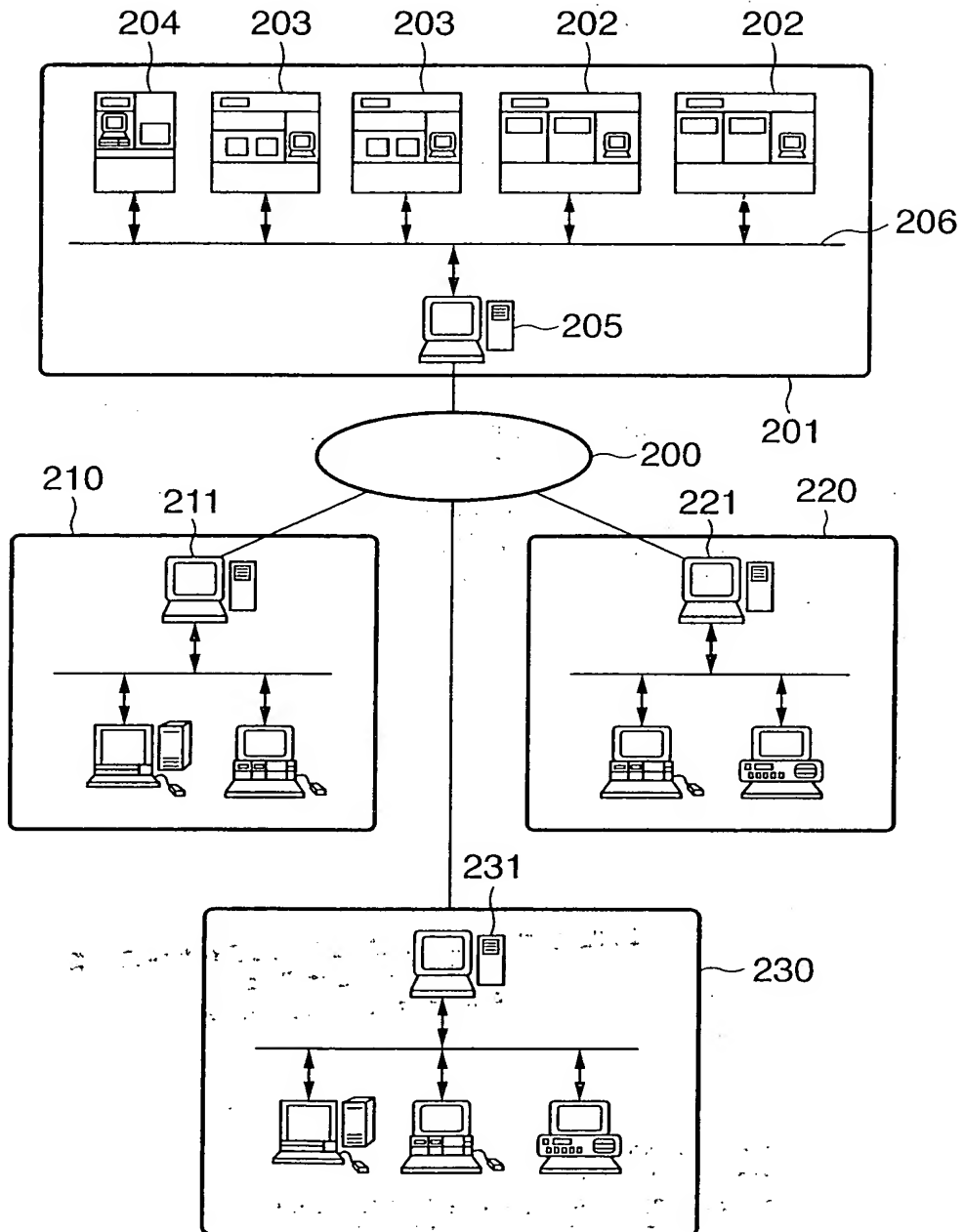


FIG. 8



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FIG. 9



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FIG. 10

URL

TROUBLE DB INPUT EINDOW

OCCURRENCE DATE ~ 404

TYPE OF APPARATUS ~ 401

OBJECT ~ 403

DEVICE S/N ~ 402

DEGREE OF URGENCY ~ 405

SYMPTOM ~ 406

REMEDY ~ 407

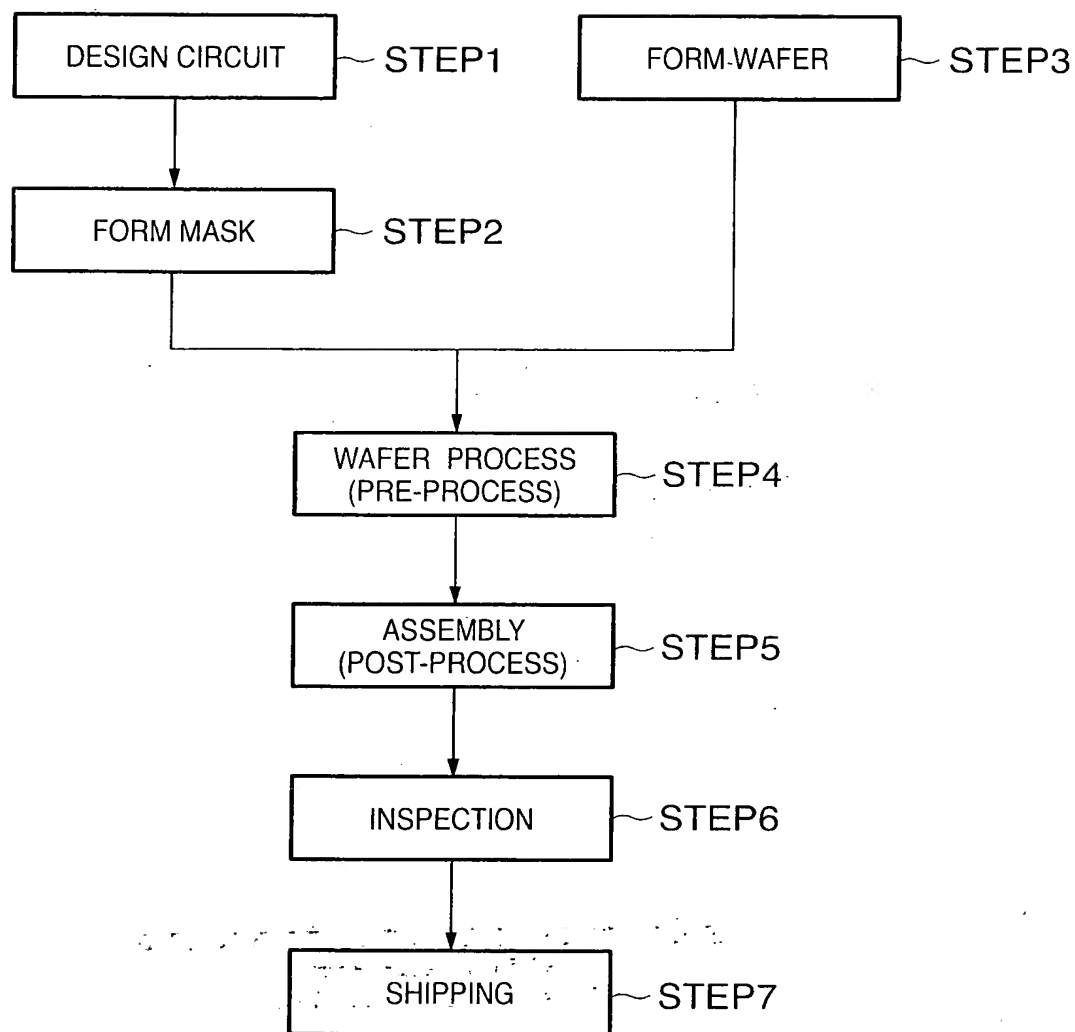
PROGRESS ~ 408

410

411

412

20021207-021207

FIG. 11

SEMICONDUCTOR DEVICE MANUFACTURING FLOW

10073593.021202

FIG. 12

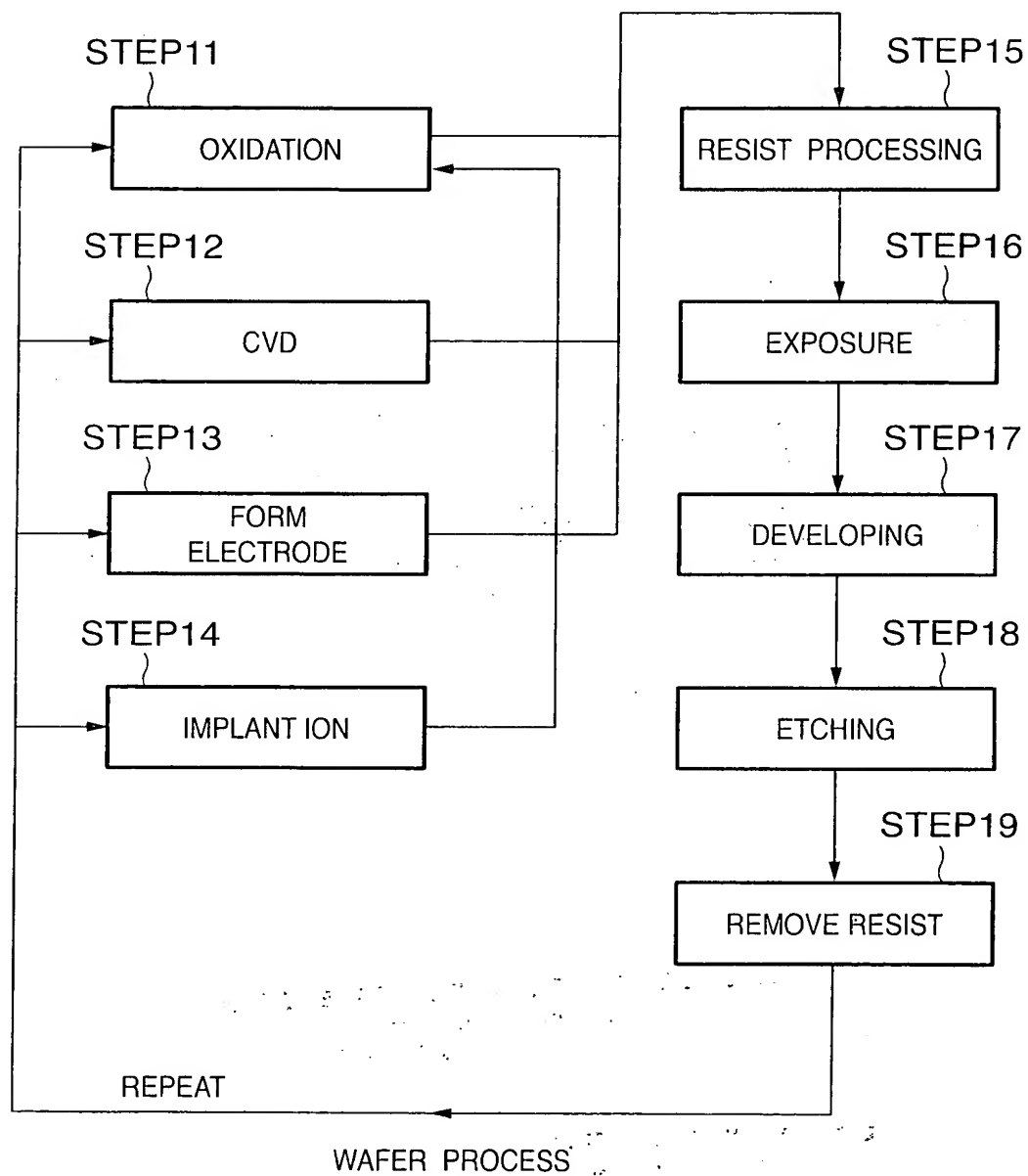


FIG. 13

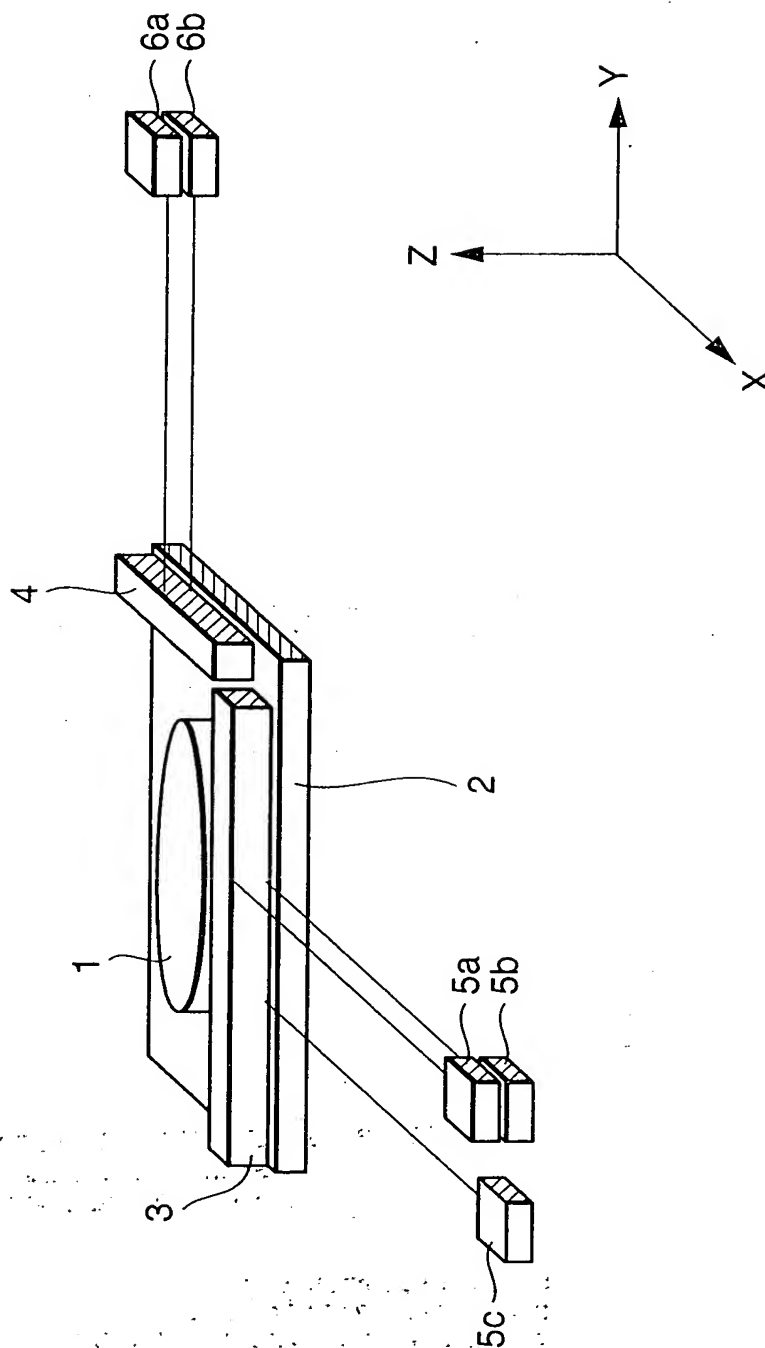
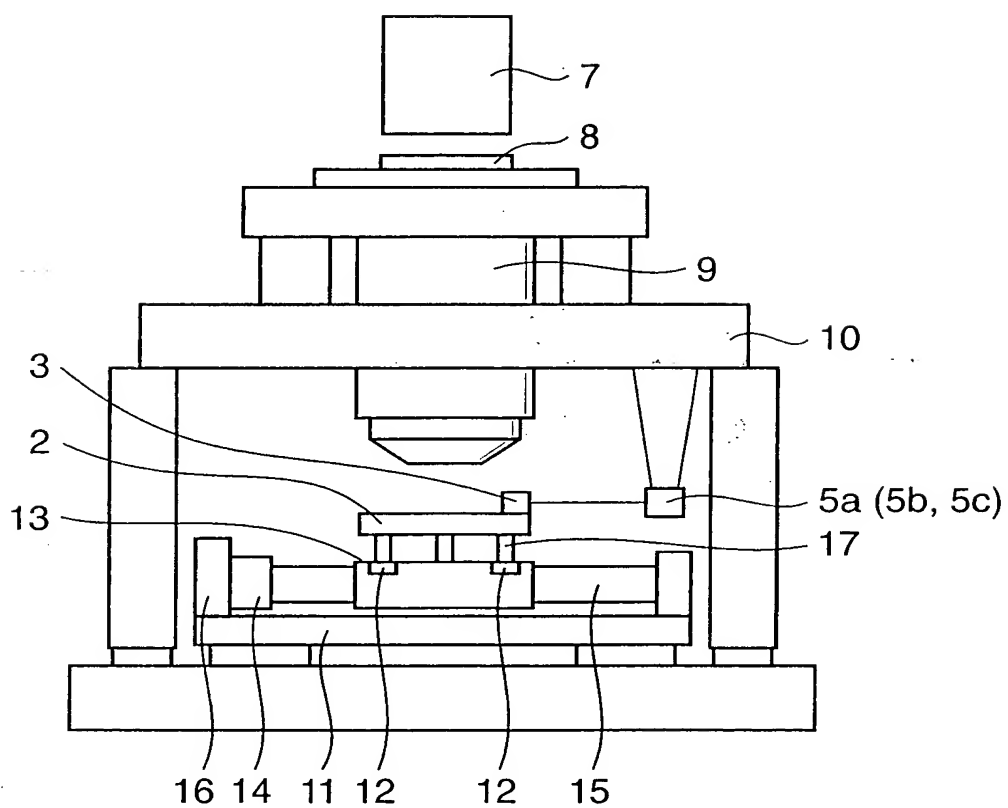


FIG. 14



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FIG. 15